

Accessibility statement for <https://nihmo.belfastcity.gov.uk/>

This accessibility statement applies to the NI Houses in Multiple Occupation website.

This website is run by Belfast City Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- you cannot modify the line height or spacing of text
- On the main home page (only) you cannot skip to the main content when using a screen reader, rather you must navigate through the high-level menu

Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

email [webmaster@belfastcity.gov.uk]

We'll consider your request and get back to you.

If you cannot view the map on our 'contact us' page, call or email us for directions.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: webmaster@belfastcity.gov.uk

Enforcement procedure

The Equality Commission for Northern Ireland (ECNI) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations') in Northern Ireland.

If you're not happy with how we respond to your request or complaint, please call ECNI on 028 9050 0600 and ask to speak with one of their Discrimination Advice Officers in their Legal Division, or email information@equalityni.org

Contacting us by phone or visiting us in person

We provide a text relay service for people who are D/deaf, hearing impaired or have a speech impediment.

Text Relay for people with a hearing loss: (18001) 028 9027 0414

SignVideo for Sign Language users: <http://belfastcitycouncil.signvideo.net/>

Technical information about this website's accessibility

Belfast City Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1 AA standard](#), due to the non-compliances and exemptions listed below.

In certain areas the following non-compliance issues and exemptions arose:

Non-compliance with the accessibility regulations

The Non-compliances outlined below are outstanding accessibility problems affecting limited areas of the NIHMO portal which are due to be resolved by the dates below.

WCAG Guideline	Accessibility Problem	Plan date for resolution
WCAG 2.1 A F68	A label needs to be linked (or name) linked to the control allowing screen readers to voice the label correctly when reading the control.	31 st January 21
WCAG 2.1 AA 1.4.4	Setting user-scalable=no or maximum-scale to less than 2.0 prevents zooming small text to make it readable.	31 st January 21
WCAG 2.1 A F54	Some users are unable to use a mouse, so use the keyboard instead. Add an equivalent keyboard event handler to help these users.	31 st January 21
WCAG 2.1 A F2	Amend the strong element instead of the span element for bold text.	31 st January 21
WCAG 2.1 A 4.1.1	Element input not allowed as child element in this context	31 st January 21
WCAG 2.1 A 4.1.1	Duplicate id - the same ID is used on more than one element.	31 st January 21

WCAG 2.1 A F54	Controls that respond to clicks should be given an ARIA role such as role=button or role=link.	31 st January 21
WCAG 2.1 A F15	Add tab index=0 to allow keyboard users to tab to the control.	31 st January 21
WCAG 2.1 A F49	Add role='presentation' if the inner table is a layout table, otherwise modify the inner table to present the same data without nesting tables	31 st January 21
WCAG 2.1 A H71	The first child element inside a field set must be a legend element, which provides a label or description for the group	31 st January 21
WCAG 2.1 AA F78	The CSS outline or border style on this element makes it difficult or impossible to see the dotted link focus outline.	31 st January 21
WCAG 2.1 A 4.1.1	No space between attributes.	31 st January 21
WCAG 2.1 A F73	Removing the underline from links makes it hard for colour-blind users to see them.	31 st January 21
WCAG 2.1 A F25	Some pages have the same title, so the title	

	cannot be used to distinguish pages.	31 st January 21
WCAG 2.1 A 1.3.1	'h1' to 'h6' elements should not contain elements with 'role=heading' and vice versa. Remove the nested headings or replace them with span elements.	31 st January 21
WCAG 2.1 A 4.1.1	The interactive element input must not appear as a descendant of the a element.	31 st January 21
WCAG 2.1 A 4.1.2	The role attribute changes how screen readers voice content. Invalid values can result in content being misread.	31 st January 21
WCAG 1.1.1 & 2.4.4	When navigating to a button, descriptive text must be presented to screen reader users to indicate the function of the button	31 st January 21
WCAG 2.1 AA 2.4.6	Form field labels should be unique on a page, or be close to text providing context	31 st January 21
WCAG A 4.1.2	Ensure Registration change address link can be read by screen readers	31 st January 21

WCAG 2.1 1.4.11	BCC will review after in-house testing	31 st January 21
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Preparation of this accessibility statement

This statement was prepared on 06-10-2020, based upon testing a sample number of pages, using auditing software 'OnDemand Web Suite' by Power Mapper (recommended by W3C Web Accessibility Initiative), and the Chrome Dev Tool extension 'Lighthouse'. It was last reviewed on 13-10-2020.

This website was last tested on 09-09-2020. The test was carried out by Idox.